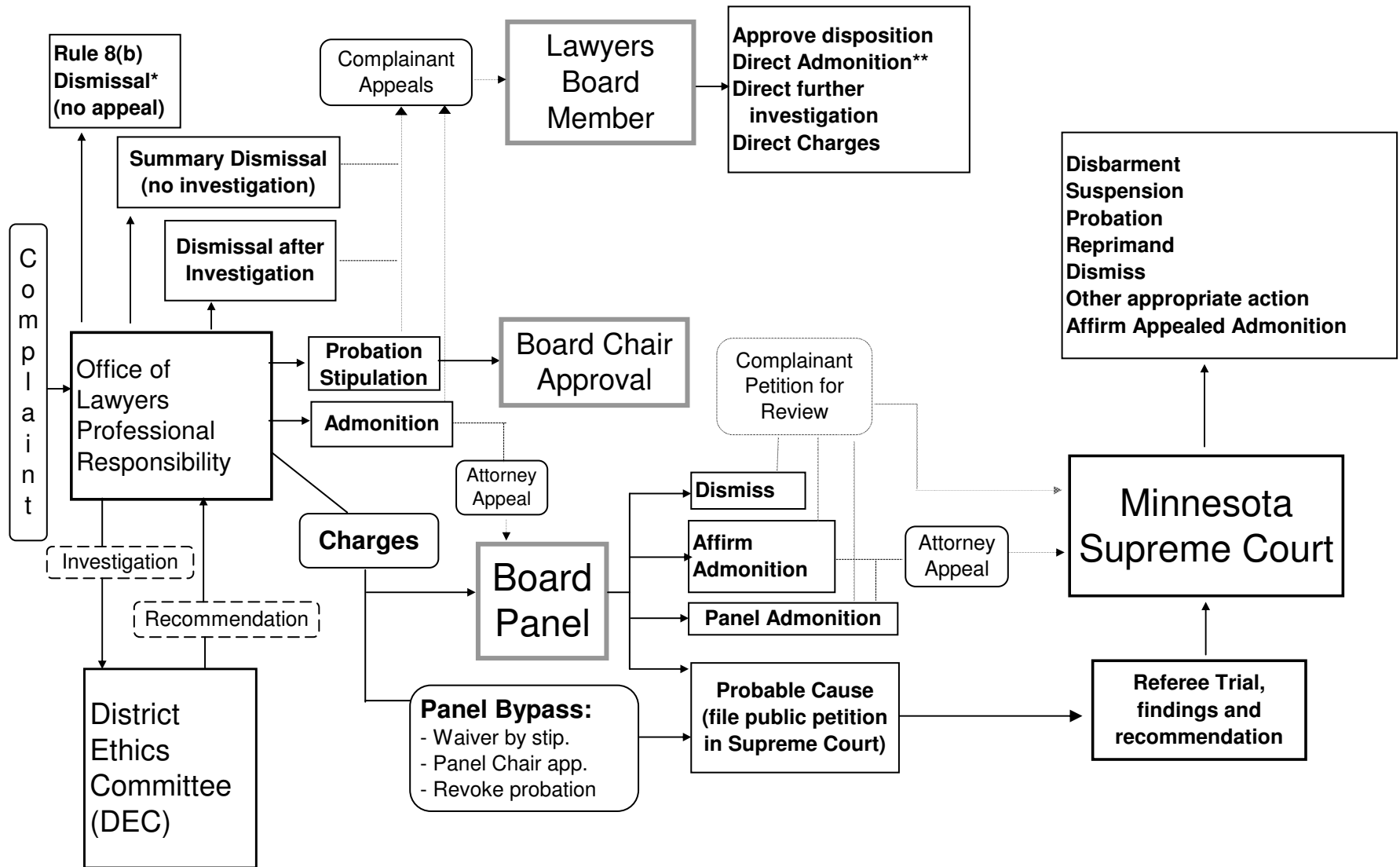


COMPLAINT INVESTIGATION CHART



**An option only if DEC recommended discipline.